Buying a Train Ticket (Beginner)

eslvideo.com Quiz by: Olenochka24

1. What does the customer want to buy?

- ○ a.) A train ticket
- ○ b.) A bus ticket
- ○ c.) A plane ticket

2. Where is the customer going?

- ○ a.) Central Station
- ○ b.) Bus Station
- ○ c.) Airport

3. What time does the customer want to travel?

- ○ a.) Morning
- ○ b.) Afternoon
- ○ c.) Evening

4. What time does the customer choose?

- ○ a.) 1:45 p.m.
- ○ b.) 2:10 p.m.
- ○ c.) 3:00 p.m.

5. Is the ticket one way or round trip?

- ○ a.) Round trip
- ○ b.) One way
- ○ c.) Both

6. What type of seat does the customer want?

- ○ a.) Aisle seat
- ○ b.) Window seat
- ○ c.) Middle seat

7. How much is the ticket?

- ○ a.) $15
- ○ b.) $25
- ○ c.) $35

8. What does the customer use to pay?

- ○ a.) Cash
- ○ b.) Card
- ○ c.) Check

9. From which platform does the train leave?

- ○ a.) Platform 1
- ○ b.) Platform 2
- ○ c.) Platform 3

10. When does boarding begin?

- ○ a.) 10 minutes before
- ○ b.) 15 minutes before
- ○ c.) 20 minutes before

Transcript

Good morning. How can I help you?

Hi, I'd like to buy a train ticket to Central Station, please.

Of course. Are you traveling today?

Yes, I need to go this afternoon.

All right. We have trains at 1:45 p.m., 2:10 p.m., and 3:00. Which one would you prefer?

Hm. 2:10 p.m. Sounds good.

Perfect. Will that be one way or round trip?

Just one way.

No problem. Would you like a seat by the window or in the aisle?

A window seat, please.

Got it. One window seat to Central Station at 2:10 p.m. That will be $25.

Here's my card.

Thank you. Please tap your card here. Great. It went through. Here's your ticket.

Thanks. Could you tell me which platform the train leaves from?

Yes. Your train will depart from platform 3. Boarding will begin 15 minutes before departure.

Perfect. Thanks a lot for your help.

You're very welcome. Have a safe trip.

Thanks.