Calling the Landlord About the Fridge

eslvideo.com Quiz by: Jlkeltner

1. Where does the man live?

- ○ Bellview Apartments
- ○ Lake View Apartments
- ○ Pleasant View Apartments

2. Why is the man calling?

- ○ To report a problem.
- ○ To pay his rent.
- ○ To talk to the landlord.

3. What is wrong with the man's fridge?

- ○ It stopped working.
- ○ It's not getting cold.
- ○ It's making a really loud noise.

4. Who will take a look at it?

- ○ The landlord.
- ○ The superintendent.
- ○ A repair technician.

5. When will someone come to take a look at the man's problem?

- ○ Today or tomorrow.
- ○ Next week.
- ○ Friday morning

6. What is the man's apartment number?

- ○ A15
- ○ 816
- ○ 815

7. What is the man's first name?

- ○ Kivorov
- ○ Igor
- ○ Igorov

Gap-fill

Complete these sentences with the words in the box.

Wordbank

well working it thank Bye come loud tenant Lakeview superintendent 815

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1. Hello, _____ Apartments.
2. Hello, I am a _____ at 125 Lakeview. I am calling to report a problem in my apartment.
3. Yes? What is __?
4. My refrigerator is making a very ____ noise.
5. Is it working ____?
6. Yes, it is, but I am afraid it can stop _____ anytime. And it's really loud.
7. OK, the _____ will take a look at it today or tomorrow. What is your apartment number?
8. I am in apartment ___. My name is Igor Kivorov.
9. OK, he will ____ to your place.
10. Great, _____ you. Bye.
11. ___.

Transcript

Title: Calling the Landlord About the FRIDGE

Hello, Lakeview Apartments.
Hello, I am a tenant at 125 Lakeview. I am
calling to report a problem in my apartment.
Yes? What is it?
My refrigerator is making a very loud noise.
Is it working well?
Yes, it is, but I am afraid it can stop working anytime. And it's really loud.
OK, the superintendent will take a look at it today or tomorrow. What is your apartment number?
I am in apartment 815. My name is Igor Kivorov.
OK, he will come to your place.
Great, thank you. Bye.
Bye.