Expressing Thanks: 2 Examples

eslvideo.com Quiz by: Jlkeltner

1. What did the woman drop?

○ a.) A phone

○ b.) A wallet

○ c.) A bag

2. How did the woman feel about losing their wallet?

○ a.) Happy

○ b.) Surprised

○ c.) Sad

3. Who did Lynn refer Julie to?

○ a.) Lorraine Holt

○ b.) Mark

○ c.) Tiger

4. How did Lorraine Holt feel about Julie's résumé?

○ a.) She was not impressed

○ b.) She was very impressed

○ c.) She didn't see it

5. What is Julie hoping for?

○ a.) To get a new cat

○ b.) To get a job

○ c.) To go on vacation

6. What happened to Julie's cat, Tiger?

○ a.) He ran away

○ b.) He was sick and had to be put to sleep

○ c.) He is fine

7. How did Lynn feel about Tiger?

○ a.) She didn't like him

○ b.) She was indifferent

○ c.) She was sorry about him

8. Who is picking Julie up?

○ a.) Lorraine

○ b.) Mark

○ c.) Lynn

9. What does Julie say at the end of the conversation?

○ a.) Goodbye

○ b.) Thank you

○ c.) See you later

10. How does Lynn respond to Julie's thanks?

○ a.) You're welcome

○ b.) Don't mention it

○ c.) No problem

Gap-fill

Complete these sentences with the words in the box.

Wordbank

doing bad poor again going great happens too much wonderful mention pleasure sorry hiring about

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1. Lynn: Hi, Julie. How's it _____?
2. Julie: Pretty good. How _____ you?
3. Lynn: Not ___.
4. Julie: Listen, thanks so ____ for referring me to Lorraine Holt. I met with her yesterday and she was very impressed with my résumé!
5. Lynn: It was my _____. I was happy to do it.
6. Julie: She's going to pass my résumé on to someone else she knows who is _____ right now.
7. Lynn: That's _____, Julie!
8. Julie: I'll let you know what _____.
9. Lynn: Great. I hope you get the job. By the way, how is your cat _____?
10. Julie: Oh, ____ Tiger. He got to the point where he wasn't eating or drinking, so we had to put him to sleep.
11. Lynn: Oh, Julie, I'm so _____. Tiger was a wonderful cat.
12. Julie: Yes, he was. I miss him so much. Anyway, I should get going. Mark is picking me up and he's probably in the parking lot. Thanks _____ for your help.
13. Lynn: Don't _____ it.
14. Julie: Have a _____ weekend.
15. Lynn: You ___.
16.

Transcript

Example 1

Excuse me. Is this your wallet?

Oh, yes. I can't believe I dropped it! Thank you very much. You saved me the trouble.

Oh, no problem. Have a good day!

Example 2

Lynn: Hi, Julie. How's it going?

Julie: Pretty good. How about you?

Lynn: Not bad.

Julie: Listen, thanks so much for referring me to Lorraine Holt. I met with her yesterday and she was very impressed with my résumé!

Lynn: It was my pleasure. I was happy to do it.

Julie: She's going to pass my résumé on to someone else she knows who is hiring right now.

Lynn: That's wonderful, Julie!

Julie: I'll let you know what happens.

Lynn: Great. I hope you get the job. By the way, how is your cat doing?

Julie: Oh, poor Tiger. He got to the point where he wasn't eating or drinking, so we had to put him to sleep.

Lynn: Oh, Julie, I'm so sorry. Tiger was a wonderful cat.

Julie: Yes, he was. I miss him so much. Anyway, I should get going. Mark is picking me up and he's probably in the parking lot. Thanks again for your help.

Lynn: Don't mention it.

Julie: Have a great weekend.

Lynn: You too.

Julie: Bye.

Lynn: Bye.