Hair in My Food?!

eslvideo.com Quiz by: rmdcb

1. What did the customer find in her pasta?

○ a.) A bug

○ b.) A long hair

○ c.) A piece of plastic

2. What color is the customer's hair?

○ a.) Black

○ b.) Brown

○ c.) Blonde

3. What color is the hair found in the pasta?

○ a.) Red

○ b.) Black

○ c.) White

4. What does the restaurant staff offer to do with the plate?

○ a.) Keep it

○ b.) Take it back to the kitchen

○ c.) Give it to another customer

5. How does the customer feel about the food?

○ a.) Happy

○ b.) Hungry

○ c.) Disgusted

6. What does the staff say they will do about the bill?

○ a.) Add more to it

○ b.) Take it off

○ c.) Change it

7. What does the staff offer to the customer to make up for the problem?

○ a.) A free dessert

○ b.) A free drink

○ c.) A free meal

8. What does the customer choose to have?

○ a.) A dessert

○ b.) A coffee

○ c.) A tea

9. How does the customer feel about eating more food?

○ a.) Excited

○ b.) Indifferent

○ c.) Not interested

10. What does the staff say at the end of the conversation?

○ a.) Sorry again

○ b.) Thank you

○ c.) Goodbye

Transcript

Excuse me, could you come here for a second? Yes, ma'am. Is everything okay? No, it is not. I just found a long hair in my pasta. Oh my goodness. Let me see. I am so sorry. That is unacceptable. Yes, it is disgusting. Look, I have blonde hair and this hair is black. I deeply apologize. I will take this plate back to the kitchen immediately. Please do. Would you like me to bring you a fresh plate? Honestly, no. I completely lost my appetite. I understand. I will take it off the bill, of course. Thank you. Can I offer you a free dessert or a coffee to make up for it? Just a coffee, please. I don't want to eat anything else. I will bring it right away. Sorry again. What is the worst thing you found in your food? A hair? A bug? Something else? Tell us in the comments. Follow for more.