Opening a Bank Account

eslvideo.com Quiz by: rmd

1. Who is speaking at First Bank?

○ a.) Marisol

○ b.) Angela

○ c.) The manager

2. What type of account does Marisol want to open?

○ a.) Savings account

○ b.) Checking account

○ c.) Business account

3. Is this Marisol's first time at First Bank?

○ a.) Yes

○ b.) No

○ c.) She is a regular customer

4. What does Marisol need to bring to open the account?

○ a.) A passport and a bank statement

○ b.) A photo ID and proof of address

○ c.) A birth certificate and a job letter

5. What proof of address does Marisol provide?

○ a.) A bank statement

○ b.) An electric bill

○ c.) A rental agreement

6. How much does Marisol want to deposit?

○ a.) $100

○ b.) $50

○ c.) $300

7. What is the monthly fee for the account?

○ a.) $25

○ b.) $50

○ c.) $100

8. How can Marisol avoid the monthly fee?

○ a.) By making more deposits

○ b.) By keeping a minimum balance of $300

○ c.) By using the debit card

9. How long will it take for Marisol to receive her debit card?

○ a.) 1 to 3 days

○ b.) 7 to 10 days

○ c.) 2 weeks

10. What does Marisol need to do after her questions?

○ a.) Leave the bank

○ b.) Sign a form and make a deposit

○ c.) Wait for her debit card

Transcript

Welcome to First Bank. I'm Angela. What can I do for you today?

Good morning. I'd like to open an account, please. A checking account.

Great. Do you have an account with us now?

No, this is my first time. What do I need?

I need a photo ID and proof of address, like a bill with your name.

Here is my ID and here is my electric bill.

Perfect. Now, just a few questions. How much would you like to deposit today?

I'd like to make a deposit of $50. And is there a monthly fee?

The fee is $50 a month. But if you keep a minimum balance of $300, the fee is free.

Hmm. How long do I need to keep that balance?

Every month. If your balance goes under 300, you pay the fee that month.

I see. Okay. And do I need to do anything to get a debit card?

No, it's automatic. Your debit card comes in the mail in 7 to 10 days.

Great. What do I do now?

Just sign the form here and I'll take your deposit.

Thank you, Angela. That was easier than I thought.

You're welcome, Marisol. Welcome to First Bank.